



FROM PURCHASE TO INSTALLATION OF YOUR POOL

Here is the breakdown of what to expect!



1 ORDER PROCESSED

Now that you have finalized all the details of your semi-inground swimming pool order with your Logistics Coordinator, an invoice for the 15% deposit will be emailed to you via PayPal.



2 INSTALLATION SCHEDULED

Time to save the date! We will send you a handful of dates and you simply select the one that best fits your schedule.



3 PRODUCTION

While your pool is being manufactured, you will activate your profile in our project management software (Buildertrend), which will help keep you on track throughout the entire project.



4 QUALITY CHECK

We will carefully check your order including all steel pool panels, the fiberglass steps and accessories to ensure accuracy and quality.



5 SHIPPING

Your pool is packaged on (2) pallets and loaded on a truck. Destination: your backyard. The shipment will be delivered between 2-10 days pre-installation.



6 INSTALLATION

Our CoolPools.com Independent Contractors show up at 7 a.m. to ensure a quick installation.



7 DESIGN YOUR LIVING SPACE

Once CoolPools.com leaves your backyard, it's time to design and create your ideal living space. The possibilities are endless! Check out our Pinterest page for design inspiration.



8 QUESTIONS?

Give us a shout anytime at **888-866-2233** or **info@coolpools.com**.